

# Guide to Transaction History and Copy Bill



Visit our page at <https://customerportal.iwk.com.my/> and log in using your credentials. If you haven't registered on the Customer Portal yet, please proceed with the registration.

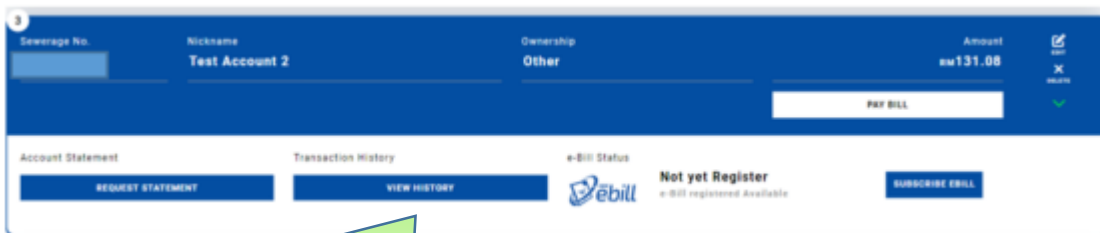
*Layari laman sesawang di <https://customerportal.iwk.com.my/> dan terus log masuk dengan kata laluan anda. Pastikan anda sudah daftar Portal Pelanggan dan sekiranya belum, sila teruskan dengan pendaftaran Portal Pelanggan.*

## Member Account

Sewerage No.	Nickname	Outstanding Amount	
[Redacted]	cust	RM0.00	PAY BILL
[Redacted]	Test Account 2	RM131.08	PAY BILL
[Redacted]	[Redacted]	RM20.00	PAY BILL
[Redacted]	[Redacted]	RM26.00	PAY BILL
[Redacted]	[Redacted]	RM0.00	PAY BILL

[View All Account](#) | [Add New Sewerage No.](#) | [Manage Sewerage No.](#)



1. Click 'View All Account' to be routed to 'Manage Sewerage Account' page  
*Klik pada 'View All Account' untuk dihala ke halaman 'Manage Sewerage Account'*



The screenshot shows the 'Manage Sewerage Account' page. At the top, there is a header with 'Sewerage No.', 'Nickname' (Test Account 2), 'Ownership' (Other), and 'Amount' (RM131.08). Below this is a 'PAY BILL' button. The main content area has three tabs: 'Account Statement' (with a 'REQUEST STATEMENT' button), 'Transaction History' (with a 'VIEW HISTORY' button), and 'e-Bill Status' (with 'Not yet Register' and 'e-Bill registered Available' text, and a 'SUBSCRIBE EBILL' button). There is also an 'eBill' logo.

2. Click 'View History'  
*Klik 'View History'*

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TRANSACTION HISTORY			
SEWERAGE ACCOUNT NO. <input type="text"/>			
Transaction Type	Date:	Reference No.:	Amount (RM):
Payment	09 Mar 2024	--	-132.00
Billing	23 Jan 2024	A <input type="text"/> 4 	72.00
Billing	10 Jul 2023	Z <input type="text"/> 7 	60.00

3. 'Transaction History' will display the Billings and Payments made within 12 months. You may also download the Copy Bills.

*'Transaction History' akan memaparkan Bil dan Bayaran yang dibuat dalam tempoh 12 bulan.*

*Muat turun salinan Bill juga boleh dilakukan di sini.*